

Bankia has hired 30 students from the first two FP Dual Bankia promotions, to work as customer managers

- The students completed the Higher Vocational Training in Administration and Finance, which is taught by the bank and has a duration of two academic years.
- The training alternates between a theoretical education at the school with apprenticeships at Bankia branches, where they are accompanied by tutors of the entity itself
- Bankia is the only financial institution that carries out its own Dual Vocational Training project through FP Dual Bankia, in what is a pioneering initiative in Spain.

Granada, 02/04/2019. Bankia has hired 30 students from the first two FP Dual Bankia promotions, to work as customer managers They have all completed the higher level of vocational training in administration and finance, which has a duration of two academic years.

FP Dual Bankia was launched in 2015, with an initial promotion consisting of 44 students, 17 of which ended up joining Bankia branches. The second edition finished its training in June and comprised 36 students, of whom 13 were hired by the institution.

The training provided to the students alternates between a theoretical education at the school with apprenticeships at Bankia branches, where they are accompanied by tutors of the institution itself.

Students learn the Bankia operating system, financial products, their sale, quality in customer service, regulations and security, advisory sales, accounting and taxation, financial markets and investment, and human resources management.

The education of students involves the branch managers and teams and business centres where they carry out their training, as well as managers and



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technicians from the directorates of People, Risks, General Accounting and Information, Finance, Capital Markets, Asset Management and Bankia Mediation.

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The FP Dual Bankia programme is part of Bankia's commitment to vocational training, channelled through the Bankia Foundation for Dual Training and its Dualiza Bankia brand, through which it promotes all the vocational training promotion and prestige activities and its dual modality.

At present, the third and fourth promotions, each consisting of 50 students, are in training. The third will conclude in June, while the fourth will conclude next year.

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